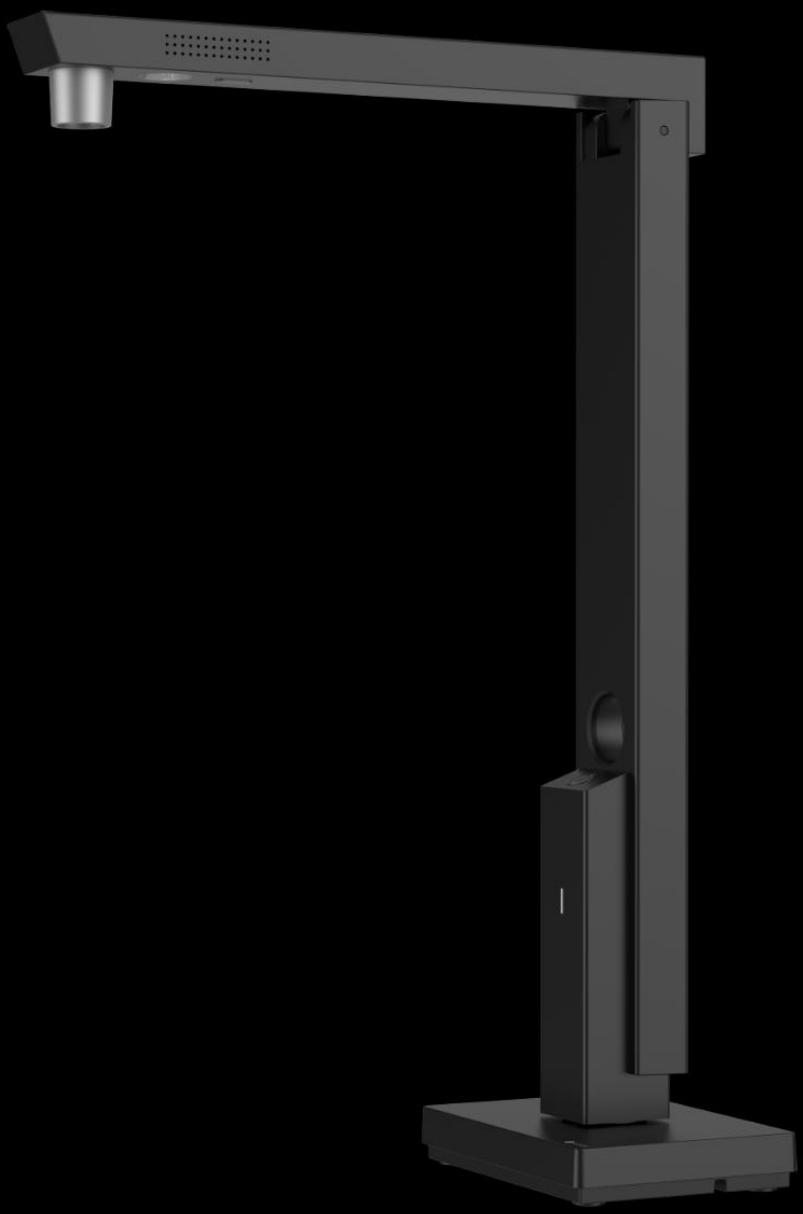
CZUR

CZUR Lens User Manual



Contents

Chapter I Product Introduction

1.1 Overview.....3

1.2 Product Dimensions.....4

1.3 Product Details 5

1.4 Product Parameters.....6

1.5 Packaging and Accessories.....6

Chapter II Operation Guides

2.1 Software Installation.....7

2.2 Preparation.....7

2.3 Instructions.....7

Chapter III FAQ and Troubleshooting.....8

Chapter IV Service and Statement

4.1 After Sales Services and Warranty.....9

4.2 Contact.....10

Chapter I Product Introduction

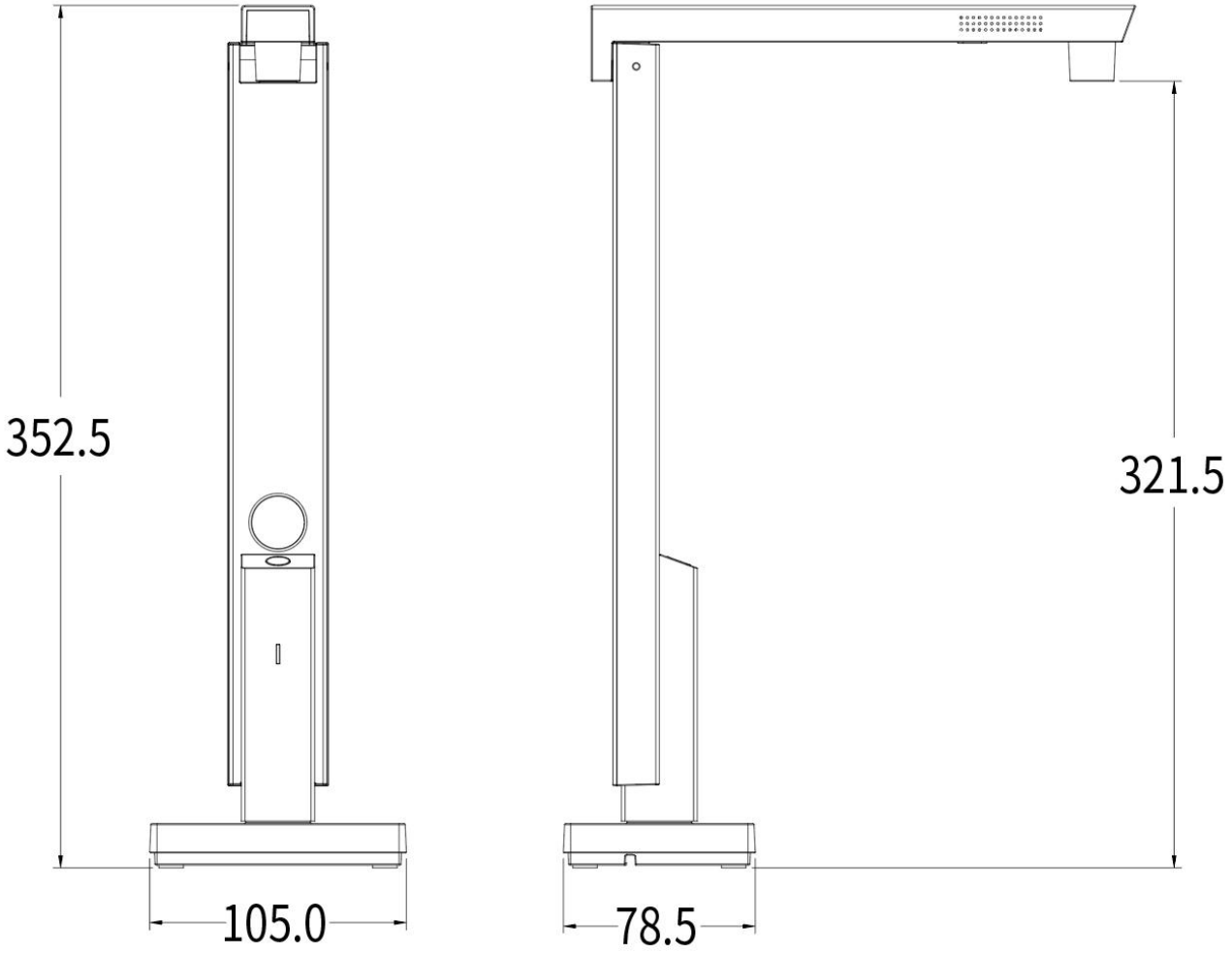
1.1 Overview

Lens is a new high-speed scanner adopting CMOS technology for digital imaging and rich image algorithms to provide users with high-definition and brightly-colored images and scanning effects. With leading OCR text recognition technology, Lens can quickly convert images into Word, Excel, searchable PDF, and other documents.

Lens features small size, no warm-up time, fast scanning speed, high image quality, energy saving, and environmentally friendly.

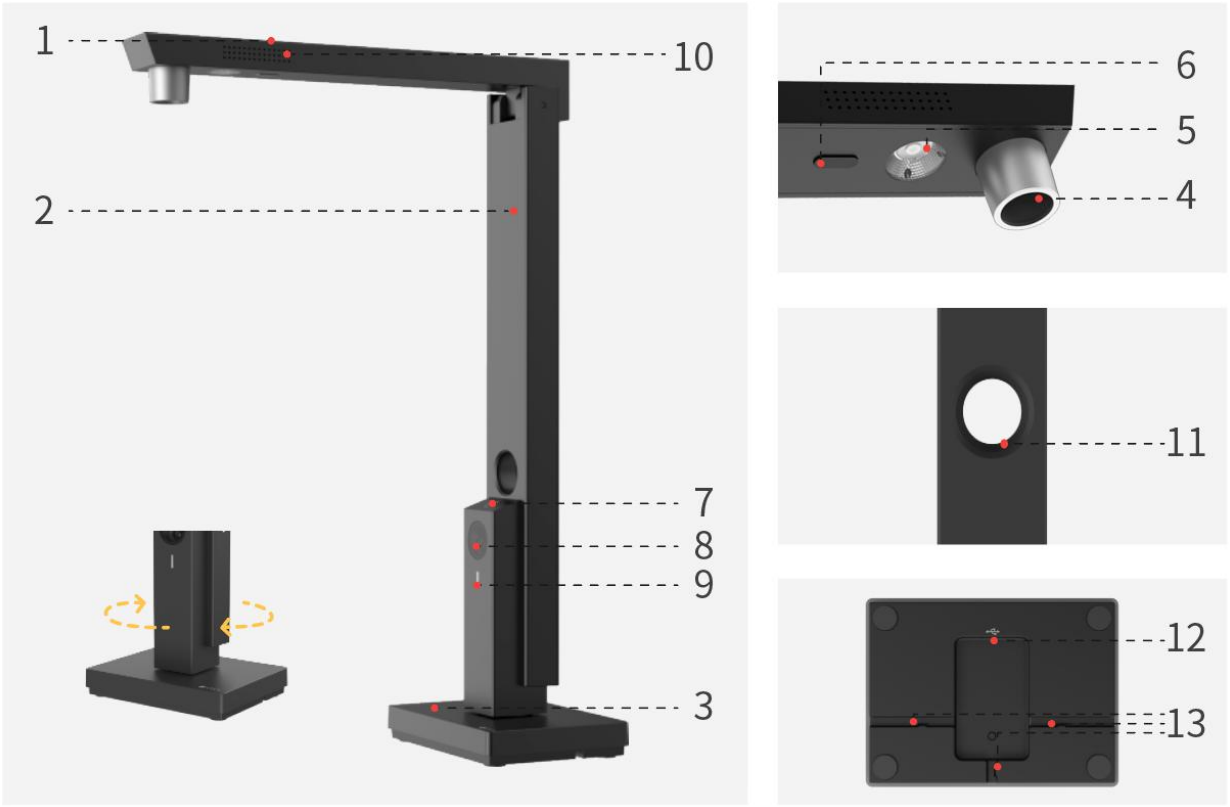
Lens is widely applied in many fields, such as finance, securities, insurance, education, communications, government agencies, enterprises, and individuals. It supports rapid scanning of documents, contracts, forms, vouchers, ID documents, and so on. Based on system integration requirements, it supports image size customization, real-time uploading, electronic approval, electronic authorization, electronic archiving, and other functions, which have greatly increased users' work efficiency, and saved a lot of resources for all walks of life. It is in line with the strategy of low-carbon, energy-saving, environmentally-friendly, and paperless office promoted by the society.

1.2 Product Dimensions



Unit：mm

1.3 Product Details



Note：

1. 2. and 3 are the cross-bar casing, vertical bar, and base respectively. The vertical bar and base can rotate 0-180 degrees and can be fixed.

4. Main Camera: scan contracts, documents, forms, vouchers, ID documents etc. through the client software.

5. Top Fill Light

1)The top fill light will turn on automatically when you unfold the crossbar casing (about 60 degrees).

2)The top fill light can be controlled by the "Light Control Button".

3)The top fill light will turn off automatically when you fold the cross-bar casing (about 60 degrees).

6. Cushion: soften the impact of collision between the crossbar casing and the vertical bar.

7. Light Control Button: Tap the button lightly to control the top fill light.

8. Secondary Camera (optional): supports preview, photographing, and video recording on the client software.

9. Indicator: White light indicates that the device is powered on.
10. MIC: collect sounds during video recording.
11. Camera Window on vertical bar: Main Camera can take photos through this window when the crossbar casing is folded.
12. Type-C Port: connect to a computer.
13. Cable Slot: fix Type-C cable.

1.4 Product Parameters

Lens is a device of basic version with a canning size of A4.

Basic Parameters

1. Main Camera 5-18 megapixel (optional): 5 megapixel (2592 × 1944), 8 megapixel (3264 × 2448), 10 megapixel (3672 × 2754), 12 megapixel (4032 × 3024), 13 megapixel (4160 × 3120), 14 megapixel (4320 × 3240), 16 megapixel (4608 × 3456), 18 megapixel (4896 × 3672).
2. Secondary Camera: 2-5 megapixel (optional): 2 megapixel (1920 × 1080), 5 megapixel (2592 × 1944).
3. Scanning Size ⩽ A4; Video format: MJPG (default), YUV (optional); image format: JPG; image color: 24 bits; output format: JPG, PDF, searchable PDF, Word, Excel.
4. Focus mode: fixed-focus.
5. Source of light: LED fill light.
6. Color of indicator: power indicator (white).
7. Scanning mode: supports scanning with computer software.
8. Supports OCR text recognition.

1.5 Packaging and Accessories

Lens, Type-C cable, soft pad, CD, Getting Started Guide.

Chapter II Operation Guides

2.1 Software Installation

Supports XP/Win7/Win8/Win10, 32-bit/64-bit system, and macOS. Visit www.czur.com, go to the Download Software section, select your device model, download the software, and install it on a computer (you can also install, check the update, or upgrade the software directly from the CD). For software installation steps, refer to the installation interface prompts.

2.2 Preparation

1. Unpack the device from the packing box.
2. Connect the device to a computer with the Type-C cable. Open the software and you can use the device.
3. Place the black soft pad on a table, align the black soft pad's notch with the edge of the device base properly. Open the software and check that the black soft pad has covered the entire preview interface, otherwise the algorithm and scanning results will be affected.
4. Turn on the device's fill light to avoid shadow of the crossbar casing.

2.3 Instructions

1. Go to the Download Software section of the official website www.czur.com, select the corresponding model, download the CZUR Lens Software Operation Instructions (you can also check this document in the CD).
2. Open the software. For software operation instructions, refer to the CZUR Lens Software Operation Instructions.

Chapter III FAQ and Troubleshooting

1. The power indicator is not working. What can I do?
Check whether the Type-C cable is plugged into the device, whether the USB Type-A port is properly connected to the computer, whether the computer is powered on and its USB ports work well.
2. The software cannot be installed or an error occurs. What can I do?
1)It supports XP/Win7/Win8/Win10, 32-bit/64-bit system, and macOS.
2)Check whether the SN is entered correctly.
3)Check the anti-virus software, firewall, or prohibit startup on your computer. Exit the anti-virus software or add trust. Close the firewall or lower the security level.
4)If you download the software on the official website, make sure that the software has been downloaded successfully and then install it.
3. There is no image displayed on the software interface and the device cannot scan normally the first time I use the device. What can I do?
1)Reconnect the Type-C cable or restart the software on the computer.
2)Replace other USB ports on the computer, for the performance of each USB port of a computer is different.
3)Exit anti-virus software, security guards, or defensive back-end software.
4)Check if the "Device Manager" of the computer recognizes the "CZUR Exxxx" device. If a yellow exclamation mark/unknown device appears, right click to update the driver, or disable it first and then enable it, and then restart the software.
5)Use the "Device Manager" of the computer to disable other "Scanner", "Monitor", or "Camera" drivers.
6)Restart your computer or use another computer.

Chapter IV Service and Statement

Dear user, thank you for using our products. To protect your rights, please peruse and comply with the following standards and statements.

4.1 After Sales Services and Warranty

1. All after sales policies of this product are subject to national laws and regulations. You may return the device within seven days after receiving the device if there is quality issue. We offer one-year warranty and lifetime maintenance.
2. This product is sold without a power adapter, it is powered by computer's USB port.
3. The scope of warranty covers the Lens. Consumables and external view of the device are not covered by the warranty.
4. We apologize for not to issue notices for subsequent upgrades or version updates of the product. CZUR reserves the right to the final interpretation of the above terms.
5. Exceptions to Warranty
1)The max working temperature of the product is 40°C.
2)Failures or damages caused by incorrect installation or use of the product in environments not in compliance with the requirement as specified for this product (for examples, using the device in environments that are too hot or too humid).
3)Damages caused by using components not from our company or when the users attempt to replace components by themselves.
4)Damages caused by natural disasters, accidents, or human factors.
5)Damages caused by inappropriate storage (including damages caused by rats or liquid infiltration).
6)Failures or damages caused by unauthorized repairs, modifications, or abuse carried out by the user.
7)Damages caused by repairs carried out by unauthorized repair centers.
8)Other errors and failures caused by software installation or software settings, or problems and failures caused by computer viruses.

4.2 Contact

Get technical support and information in the following ways.

CZUR TECH CO., LTD.

9F, North Wing, West Block, PKU-HKUST ShenZhen-HongKong Institution,
Gaoxin South 7th Road, Nanshan District, Shenzhen, China

Room1001,10th Floor, Block A, No.32A Huoju Road, High-tech Industrial Zone,
Dalian City, Liaoning Province, China

Manufacturer: CZUR TECH CO., LTD.

After-sales address: 6th Floor, Building E, Huihong Industrial Park, No. 170, Jinxiaotang Huancun Road, Fenggang Township, Dongguan City, Guangdong Province

Email：support@czur.com

Web：www.czur.com

CZUR TECH CO., LTD.

9F, North Wing, West Block, PKU-HKUST ShenZhen-HongKong Institution, Gaoxin South 7th Road, Nanshan District, Shenzhen, China
Room1001,10th Floor, Block A, No.32A Huoju Road, High-tech Industrial Zone, Dalian City, Liaoning Province, China
Manufacturer: CZUR TECH CO., LTD.
Email：support@czur.com
Web：www.czur.com